



Service Metrics

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of
Robertson et al.

:Art Unit: **2154**

:Examiner: **Bharat Barot**

:Atty. Dkt: **Service Metrics**

:Date: January 6, 2004

Serial No.: **09/603,174**

Filed: **June 23, 2000**

For: **A Method and System for Internet Performance
Monitoring Analysis**

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Technology Center 2100

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1-16-04
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REPLY TO OFFICE ACTION

Sir:

Pursuant to the Office Action having a mailing date of October 6, 2003 and received in regard to the above-referenced application, please amend the above-identified application as follows:

Amendment to the Specification begins on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begin on page 3 of this paper.

Remarks begin on page 7 of this paper.